



March 24, 2020

Hello SMMI customers,

We are certainly experiencing unprecedented circumstances with the ongoing spread of COVID-19 (coronavirus) and the incredible speed at which things are changing around us. We want to take this opportunity to send our thoughts, prayers and wishes to you, your families, organizations and nations. We are all in this together and your health, safety and sustainability are as important to us at this time as our own. We feel that now, more than ever, it is imperative that we are communicating efficiently and safely concerning supply so that we can service and ensure our customers' uninterrupted supply.

Our goal is to continue to provide you with reliable, on time, quality product throughout this crisis. To that end we have implemented new policies and procedures to protect our employees, our production facility and our logistics chain. Information on these changes is available on our website and is included as an attachment to this email.

The demand for our product within critical, essential industries has increased over this health crisis. In order to allow us to continue to manage the demand into these industries, we are asking our customers to please provide updates on your supply requirements whenever possible. This will help us ensure product requirements are met to all customers. In addition, any information you can provide about your critical requirement for sodium sulphate is useful, should discussions with our Government officials become necessary to ensure we maintain essential status.

I encourage you to reach out to our office staff at any time should you have any questions or concerns. 1-800-667-9111 8:00 a.m. to 4:00 p.m.; Brent Avery: 306-690-4079; Ruby Cozart: 306-796-7229

Although this health crisis is straining all our lives, we will stand ready to assist you in any way you feel we can, and we will help our fellow citizens who are in need.



Stay safe, stay healthy, and let's all stay in touch until we have the opportunity to meet face-to-face again.

My very best,

Brent Avery, CPA, CGA  
General Manager  
Saskatchewan Mining and Minerals Inc.